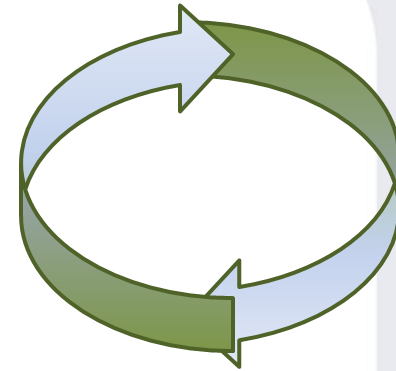




Understanding Variation – Increasing Value



Wennberg Collaborative - Policy Conference

**Why should we be concerned about variation in health care
& can we make a change?**

Keynote 2 - Lessons from England

**Philip DaSilva – Co-Founder NHS RightCare
Berlin - Germany
June 4-5 2015**

A post-card from England

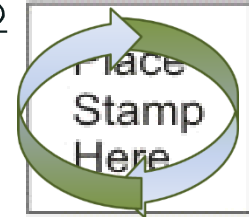
Dear All

We know there is no new money - yet we try hard to get some, thinking that is the answer to our aging population and rising demand for healthcare - we think more is better.

We think that the services we provide to our patients is high quality, but we know it is frequently "dis-integrated" and the service is constantly reorganised around structures not need.

We have widespread variation in health care in terms of quality, activity, costs and outcomes....WISH YOU WERE HERE!!

Posted September 2010



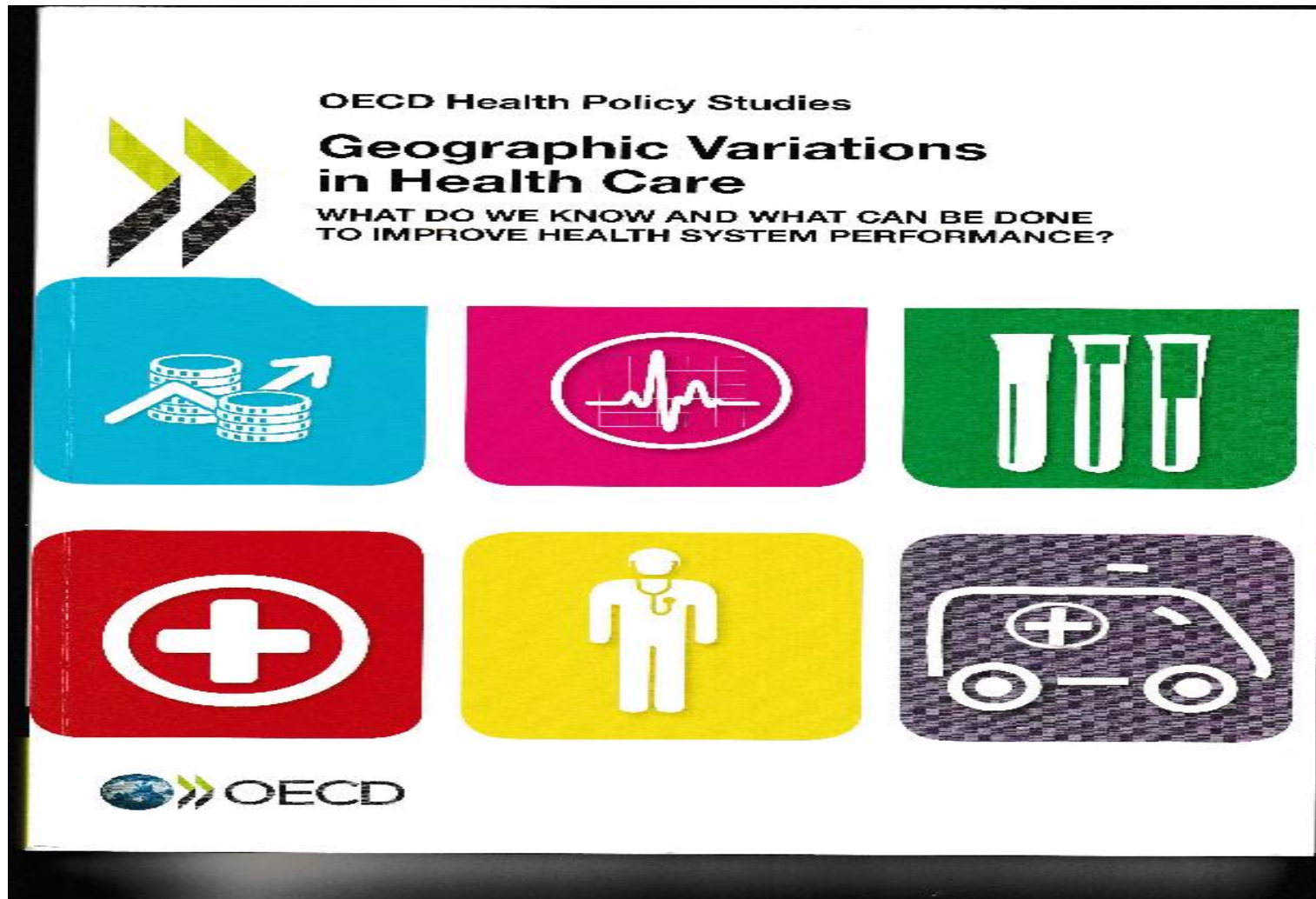
Colleagues

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Berlin

Many countries are facing the same challenges,



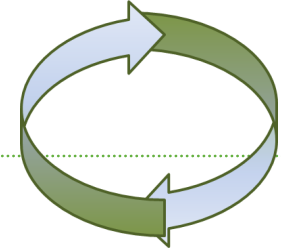
The image shows the cover of a report titled "OECD Health Policy Studies: Geographic Variations in Health Care". The cover features a stylized logo of two overlapping chevrons in yellow and black. Below the title, there is a subtitle: "WHAT DO WE KNOW AND WHAT CAN BE DONE TO IMPROVE HEALTH SYSTEM PERFORMANCE?". The cover is decorated with six colorful icons: a blue icon with coins and an upward arrow, a pink icon with a heart rate line, a green icon with three test tubes, a red icon with a white cross, a yellow icon with a doctor, and a grey icon with a medical cart. At the bottom left, the OECD logo is displayed, consisting of a globe and the text "OECD".

OECD Health Policy Studies

Geographic Variations in Health Care

WHAT DO WE KNOW AND WHAT CAN BE DONE TO IMPROVE HEALTH SYSTEM PERFORMANCE?

OECD



Did we know about the widespread variation?

So, why is it important to explore variation and identify unwarranted variation?

So that we can do the right thing for the right patient at the right time – using the right resources - through a programme to transform care

Right Care - Delivering Better Value

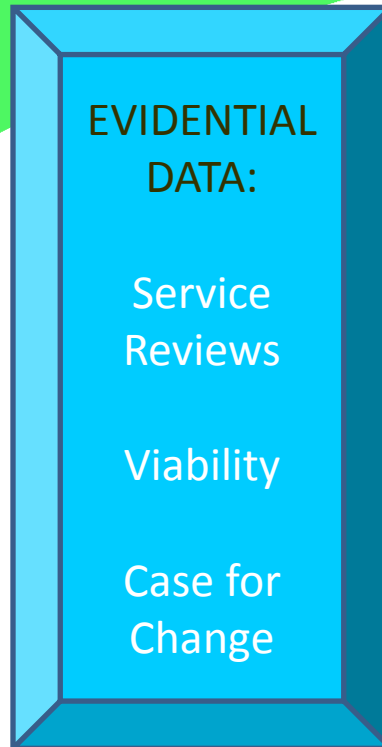
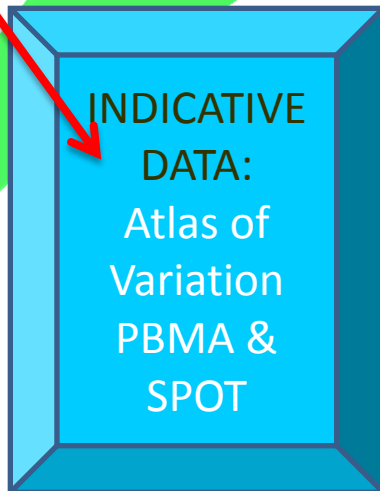


PRINCIPLES OF APPROACH

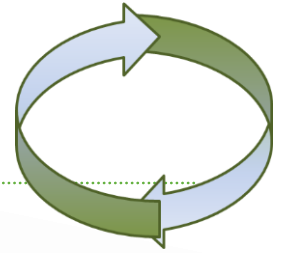
How to change

What to change

Where to look



Phase One - Where to Look

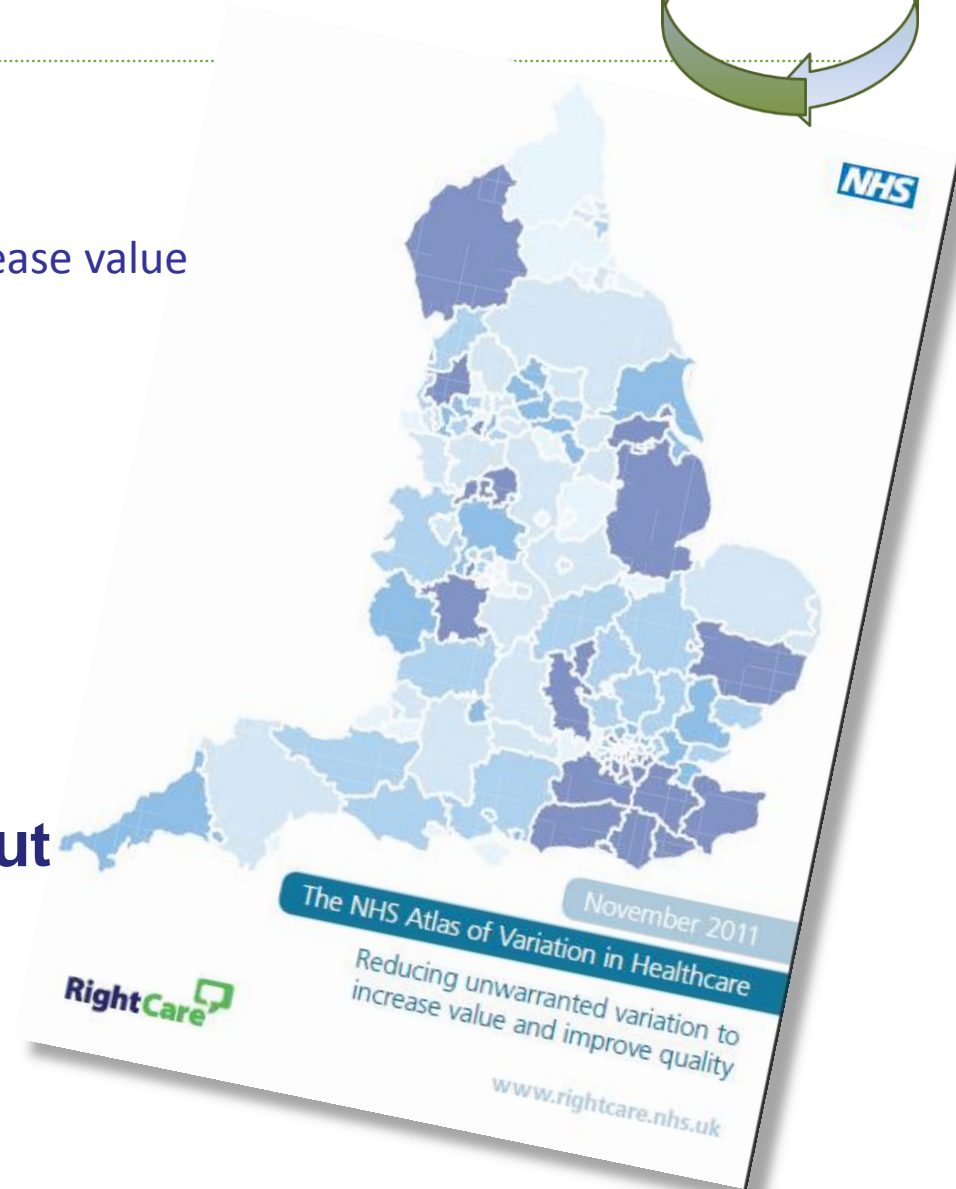


The NHS Atlases of Variation

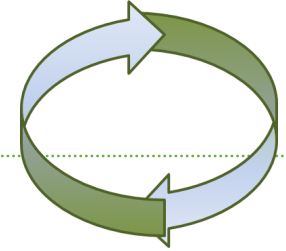
Reducing unwarranted variation to increase value and improve quality

Awareness is the first step towards value.

If the existence of clinical and financial variation is unknown, the debate about whether it is unwarranted cannot take place.

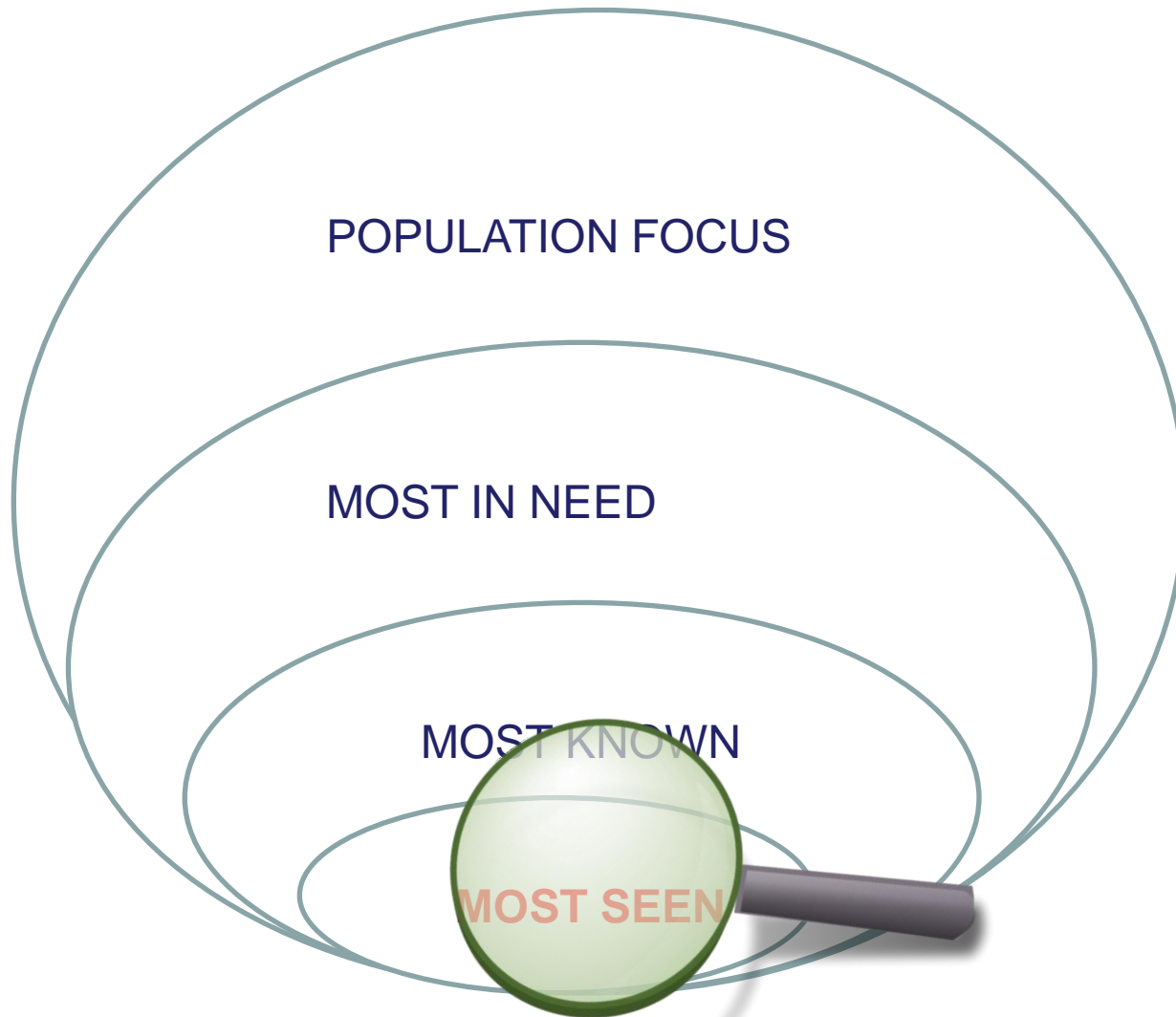
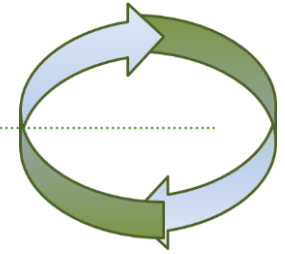


Lessons from England



**Case Studies & Examples of Transformation triggered
by the search for Unwarranted Variation**

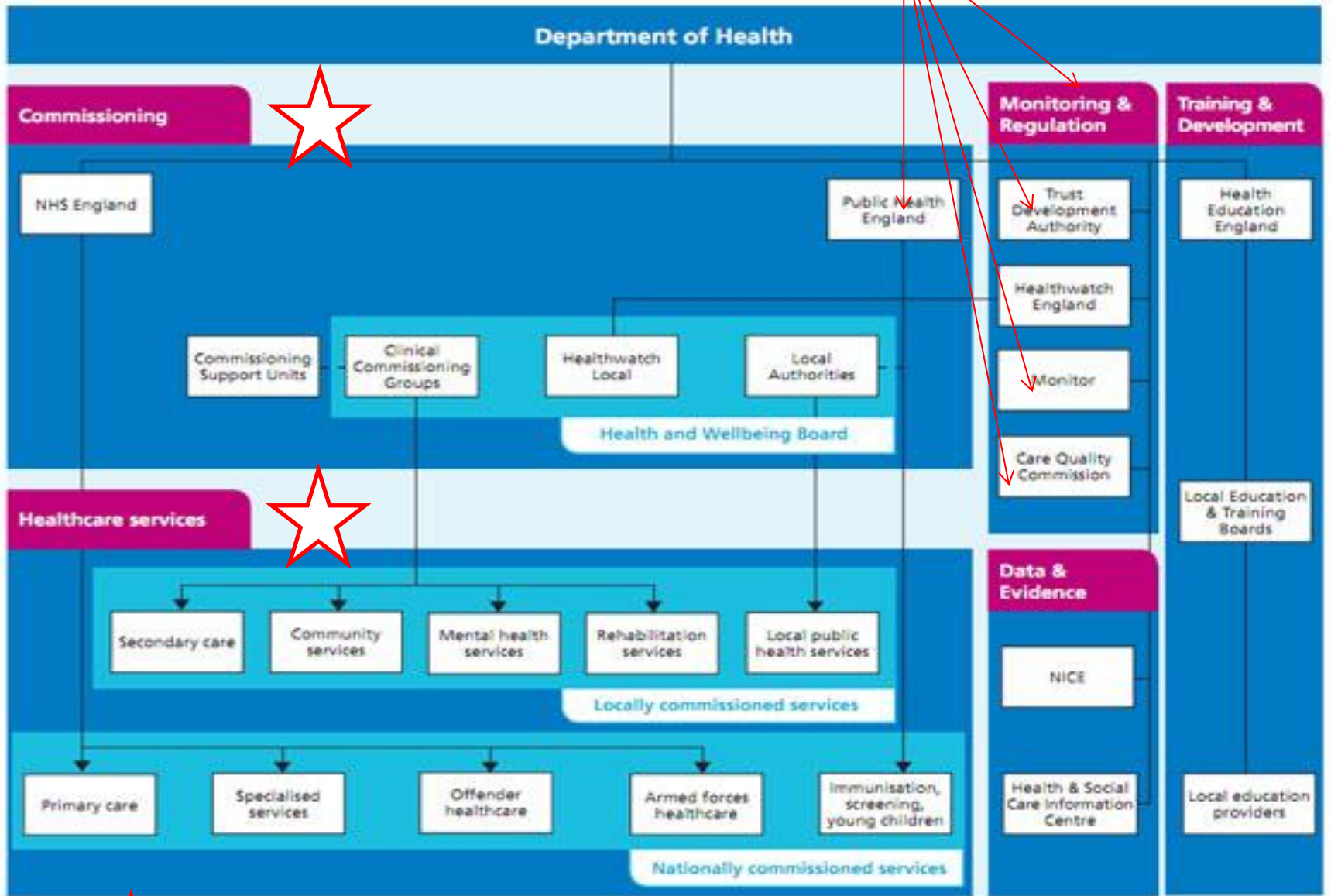
THE Health Economy



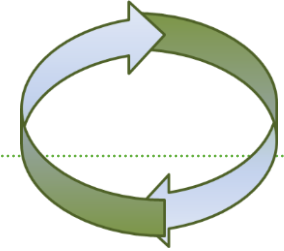
THE NEW MODEL

Reducing
Unwarranted
Variation –
Increasing
Value





Which Organisation Should Lead to Search for Unwarranted Variation?

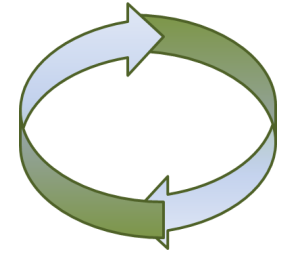


The Answer is Obviously ALL

But how does a Health care system remove the Barriers & work together to identify & reduce unwarranted variation?

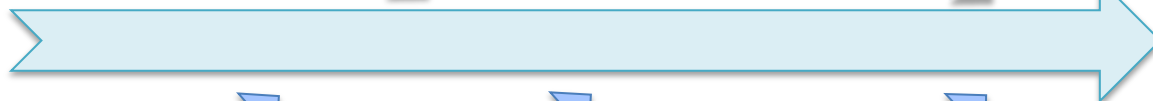
Design and Deliver Care through Systems – not organisations

Develop clinical focus on populations – including unidentified patient need



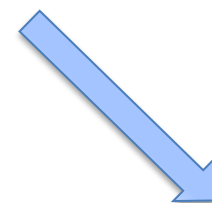
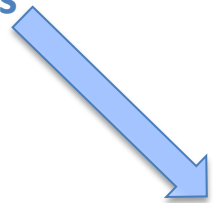
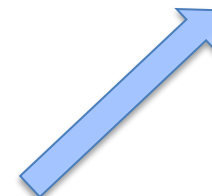
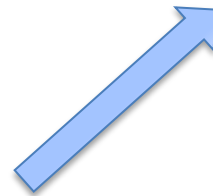
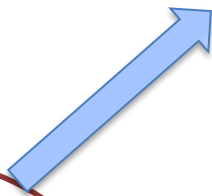
LOWER VALUE = BUREAUCRACY BASED CARE

HIGHER VALUE = PERSONALISED AND POPULATION BASED CARE



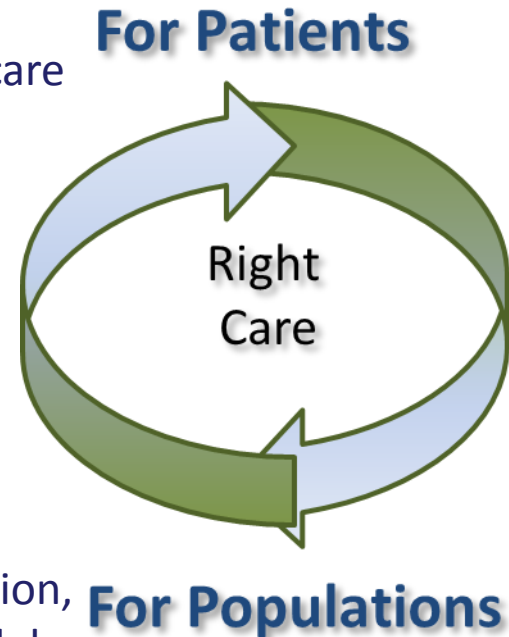
Personalised care planning- shared decision making

Culture Change – Transformation Programme



The primary objective for Right Care is to maximise value

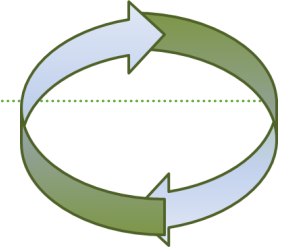
- the value that the patient derives from their own care and treatment
- the value the whole population derives from the investment in their healthcare



To successfully increase value for both patient and population, health service reform must integrate both in a single model; separately, they become opposing imperatives

Key Lessons from England –

Reducing Unwarranted Variation



- **Acknowledgement that Variation is widespread**
- **Raising awareness is the first step & an Atlas is a good tool but not sufficient in isolation of other support**
- **A large scale transformation Programme is required**
- **There must be system wide engagement – that goes beyond the NHS itself**
- **A culture change is necessary obtained by a subtle mixture of Irritation and Stimulation**
- **Be brave – be honest and be focussed ; it can be a long journey....but its worth it for your patients and your population**

A post-card from England

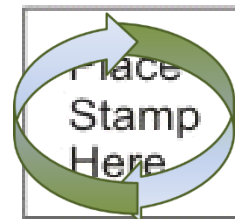
Dear All

We now know that we have to use the resources available for health care differently and focus on population health care, thinking about the whole system, not just organisations.

We have made a good start to identify and reduce unwarranted variation and will roll-out of our RightCare programme, which started with the production of the Atlas of variation.

New models of care are now being designed around the population and the patient and that feels right so we really do WISH YOU WERE HERE!!

Posted JUNE 2015



Colleagues

Wennberg Collaborative

Policy Conference

Berlin
